

The following report shows response time averages for SLCPD responses to priority 1-3 calls for service during the indicated months.

The overall response time is defined as the time from when the police department initially receives the call and when the first officer arrives on the scene.

The following calls were excluded from the figures:

- Calls without a reported At Scene date/time
- Calls with a response time of 0 seconds (i.e. on-view calls initiated by an officer)
- Calls that are not true calls for service (e.g. Attempts to Locate, Test Cases, Info Calls, Hold Logs, Etc.)
- Calls with obviously erroneous outlier values

Priority 1-3 Response Time Averages

Last 12 Months	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23
Priority 1 Average	0:10:21	0:10:08	0:09:54	0:11:44	0:09:06	0:08:50	0:10:26	0:09:29	0:10:07	0:09:19	0:10:22	0:09:41
Priority 2 Average	0:15:43	0:16:06	0:15:24	0:14:38	0:13:47	0:13:06	0:14:27	0:15:28	0:13:37	0:14:24	0:13:50	0:15:01
Priority 3 Average	0:42:15	0:37:24	0:31:46	0:30:56	0:28:14	0:29:51	0:29:05	0:37:01	0:29:33	0:32:18	0:32:49	0:39:17
Priority 1-3 Overall Average	0:29:16	0:26:39	0:23:35	0:22:51	0:21:13	0:21:17	0:21:38	0:25:51	0:21:29	0:23:05	0:23:09	0:27:22

August Only: 2022 vs 2023	Aug-22	Aug-23	Change
Priority 1	0:11:19	0:09:41	-0:01:38
Priority 2	0:19:37	0:15:01	-0:04:36
Priority 3	1:00:02	0:39:17	-0:20:44
Priority 1-3 Overall Average	0:40:25	0:27:22	-0:13:03

July 2023 vs August 2023	Jul-23	Aug-23	Change
Priority 1	0:10:22	0:09:41	-0:00:41
Priority 2	0:13:50	0:15:01	+0:01:11
Priority 3	0:32:49	0:39:17	+0:06:29
Priority 1-3 Overall Average	0:23:09	0:27:22	+0:04:13



Priority 1-3 Overall Average Response Time 2019-2023

