



SLCPD Response Time Averages: By Priority

Priority 1-3: October, 2022 through October, 2023

The following report shows response time averages for SLCPD responses to priority 1-3 calls for service during the indicated months. The overall response time is defined as the time from when the police department initially receives the call and when the first officer arrives on the scene.

The following calls were excluded from the figures:

- Calls without a reported At Scene date/time
- Calls with a response time of 0 seconds (i.e. on-view calls initiated by an officer)
- Calls that are not true calls for service (e.g. Attempts to Locate, Test Cases, Info Calls, Hold Logs, Etc.)
- Calls with obviously erroneous outlier values

In October 2023, one priority 1 call did not have accurate timestamps due to an operational issue. If that call is removed, the average is 00:09:55.

| | Nov-2022 | Dec-2022 | Jan-2023 | Feb-2023 | Mar-2023 | Apr-2023 | May-2023 | Jun-2023 | Jul-2023 | Aug-2023 | Sep-2023 | Oct-2023 |
|-------------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|
| Priority 1 Average | 00:09:54 | 00:11:44 | 00:09:06 | 00:08:50 | 00:10:26 | 00:09:29 | 00:10:07 | 00:09:19 | 00:10:22 | 00:09:41 | 00:09:30 | 00:10:50* |
| Priority 2 Average | 00:15:24 | 00:14:38 | 00:13:47 | 00:13:06 | 00:14:27 | 00:15:28 | 00:13:37 | 00:14:24 | 00:13:50 | 00:15:01 | 00:15:26 | 00:16:23 |
| Priority 3 Average | 00:31:46 | 00:30:56 | 00:28:14 | 00:29:51 | 00:29:05 | 00:37:01 | 00:29:33 | 00:32:18 | 00:32:49 | 00:39:17 | 00:39:29 | 00:43:50 |
| Priority 1-3 Overall Average | 00:23:35 | 00:22:51 | 00:21:13 | 00:21:17 | 00:21:38 | 00:25:51 | 00:21:29 | 00:23:05 | 00:23:09 | 00:27:22 | 00:27:45 | 00:30:34 |

Current Month Vs Same Month Prior Year

Oct-23 = Current Month

| | Same Month Prior Year | Current Month | Change |
|-------------------------------------|-----------------------|---------------|-----------|
| Priority 1 Average | 00:10:08 | 00:10:50* | +00:00:42 |
| Priority 2 Average | 00:16:06 | 00:16:23 | +00:00:17 |
| Priority 3 Average | 00:37:24 | 00:43:50 | +00:06:26 |
| Priority 1-3 Overall Average | 00:26:39 | 00:30:34 | +00:03:55 |

Current Month Vs Prior Month

Oct-23 = Current Month

| | Month Prior | Current Month | Change |
|-------------------------------------|-------------|---------------|-----------|
| Priority 1 Average | 00:09:30 | 00:10:50* | +00:01:20 |
| Priority 2 Average | 00:15:26 | 00:16:23 | +00:00:57 |
| Priority 3 Average | 00:39:29 | 00:43:50 | +00:04:21 |
| Priority 1-3 Overall Average | 00:27:45 | 00:30:34 | +00:02:49 |

Any figures contained herein represent preliminary counts of original police incidents or calls for service. Due to the statute-driven, changing nature of crime classification and area boundaries over time, the figures contained may not fully coincide with data shown in other areas of SLCPD's crime statistics page. Differences are reflective of the departmental procedures or policies that were in place at the time the events occurred and the date the data was compiled. Data may also be approximate in relation to indicated areas. Results are generally classified by primary offense categories as defined by the Uniform Crime Reporting (UCR) system. However, data is not subjected to any other standards set forth under UCR and may not be distinguished as "attempted" or "completed". Full statistical analysis to determine the confidence level of this data has not been performed. Although every reasonable verification effort is made, the accuracy of any data is subject to the constraints of the report generation process as well as the manner, format, and point in time of any query. The SLCPD accepts no liability for decisions made—or not made—based on information contained herein.

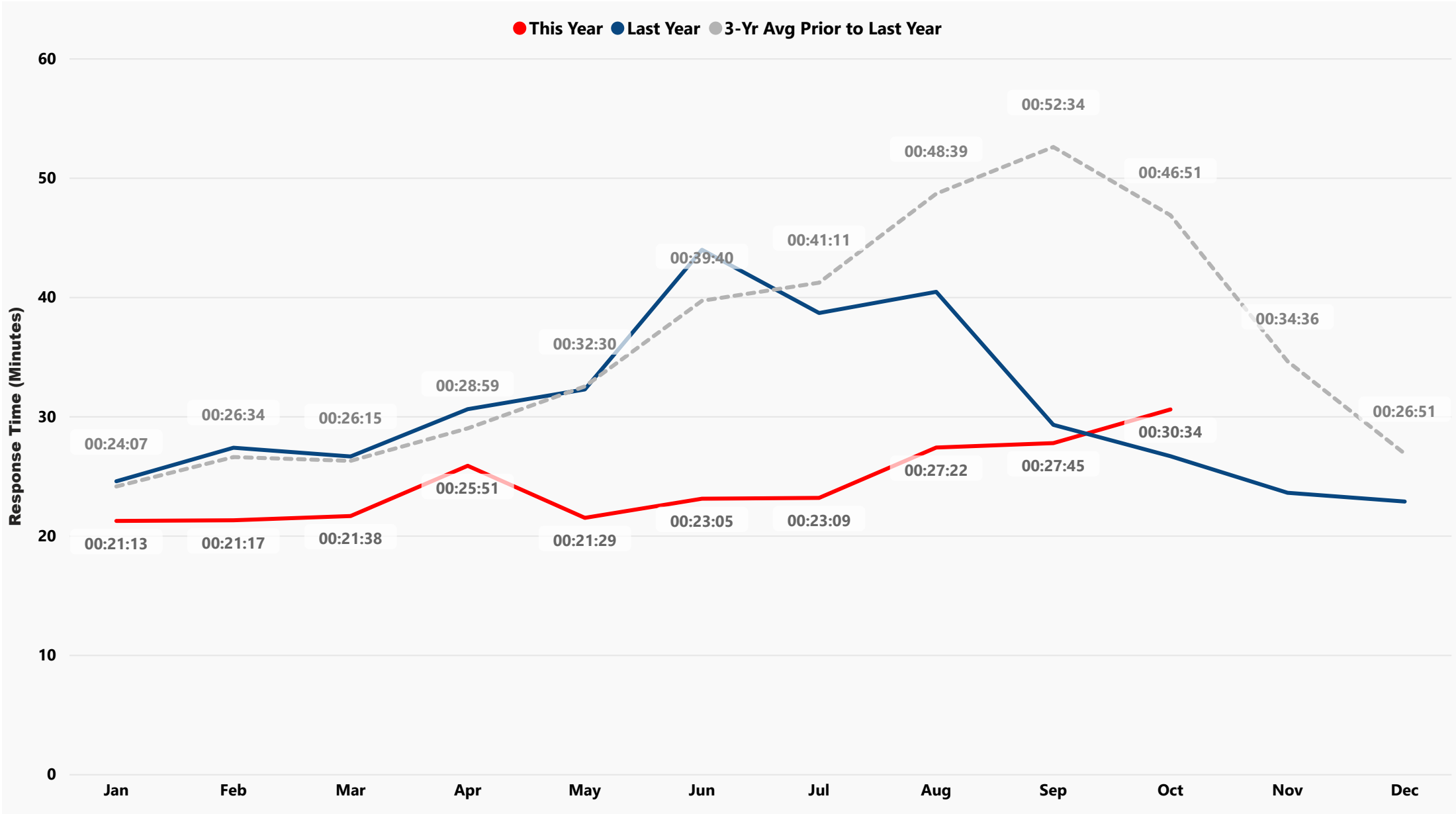




CIAU
Crime Intel & Analysis Unit
Field Operations Bureau 2
Salt Lake City Police Department

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Priority 1-3



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